## **Exercising Your Rights**

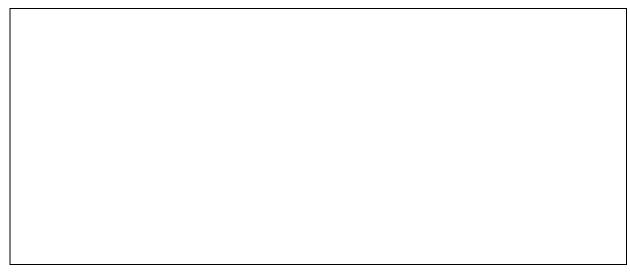
# Requesting a copy of your records (Subject Access Request)

**Section 1 - Your details** (Please note it is an offence to impersonate another individual)

| First name(s)   |  |       |  |
|---|--|-------|--|
| Surname   |  |       |  |
| Previous names (if applicable)  |  |       |  |
| Date of birth (dd/mm/yyyy)  |  |       |  |
| Daytime telephone number(s)   |  |       |  |
| Email address   |  |       |  |
| Address   |  |       |  |
|   |  |       |  |
|   |  |       |  |
| Postcode  |  |       |  |
| If you have lived at this address for less than 2 years, please provide any previous addresses below. |  |       |  |
|   |  |       |  |
|   |  |       |  |
|   |  |       |  |
|   |  |       |  |
| Are you requesting information about  |  | Yes □ |  |

#### Section 2 - Your request

- To help us identify where your information is stored, please write your request in as much detail as possible.
- If you are a former employee and want to know what information we hold about you, please provide the period you worked with us.
- If you have used one of our services, please tell us which service(s) and the period you received them.



#### Section 3 - What we need from you

For all requests, we will need documentary proof that you are who you say you are (this is for security reasons to ensure we are dealing with you and that none of your personal information is accessed or interfered with by anyone else falsely claiming to be you)

Please make sure you provide at least two forms of identification. We can accept a copy of a passport, driving license, utility bill, council tax bill or bank statement showing your full name and current postal address.

On receipt of your request, we will send you a written acknowledgment. In some circumstances we may also ask for additional information if necessary.

If your request is for your child under the age of 13, we will require proof of parental responsibility. If your child is over the age of 13 then we require explicit signed consent allowing you access to their information.

#### Section 4 - How to evidence parental responsibility

The following would be accepted as proof of parental responsibility;

- birth certificate
- court order
- adoption record
- Special Guardianship Order (SGO)

#### Section 5 - How to provide evidence

You can send scanned copies of your ID/consent/parental responsibility to our email address

| - '   |   |  |  |
|---|---|--|--|
| [insert postal address]   |   |  |  |
| Section 6 - Declaration of the Data Subject   |   |  |  |
| relating to my own personal data. I   | named and I am requesting information understand that the information I have identity and help locate the information I |  |  |
| Sign:   | Date:   |  |  |
| Section 7 - Declaration of the on their behalf (if applicable)  | Data Subject for agent to act   |  |  |
| organisation named below to act o<br>have enclosed the evidence of my<br>personal data to be sent to my rep | ave supplied will be used to confirm my   |  |  |
| Sign:   | Date:   |  |  |
| Name of agent   |   |  |  |
| Relationship to Data Subject  |   |  |  |
| Address   |   |  |  |
| Postcode  |   |  |  |
| Email address   |   |  |  |
| , , ,   | t without undue delay and no later than the first working day after we are in receipt                                   |  |  |

## proof of your identity, and

of your request, and:

[insert email address] or post to:

• any further information (where we have requested this from you) we need to process your request and/or locate and retrieve your personal information.

Where it is not possible to respond sooner and the last day before expiry of

one calendar month falls over a weekend or on a bank holiday, the latest due date will be treated as the first working day after the weekend or bank holiday.

We will always try to reply to you as quickly as we can. If your request is complex, we may need to extend the length of time required to respond. If this applies, we will let you know before you expect to hear back from us. The law says we can extend the length of time to respond by a maximum of a further two calendar months.

### For internal use only

| Date Received       |  |
|---------------------|--|
| Date Valid          |  |
| Due Date            |  |
| Responsible Officer |  |